

Hammer Medical Supply's Statement of Nondiscrimination Under Section 1557 of the Affordable Care Act

Discrimination is Against the Law

Hammer Medical Supply complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Hammer Medical Supply does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Hammer Medical Supply:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Rick Johnson, President & CEO/Corporate Compliance Officer at (515) 246-2001.

If you believe that Hammer Medical Supply has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Rick Johnson, 1801 2nd Avenue, Des Moines, IA 50314, (515) 246-2001, Fax: (515) 243-2621, E-mail: rickj@hammermedical.com. If you need help filing a grievance, Rick Johnson is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.